

## what kind of difference do we make?

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**We** expedite the most efficient response to emergencies, thereby reducing pain, suffering, and complications.

**We** help keep loved ones out of nursing homes, hospitals, and cemeteries.

**We** help extend lifespan, independence, and improve wellness by supporting care plan adherence.



The freedom and  
confidence to live  
safe and secure

**SELMA CRAIG**  
**LSM53889**  
**(916) 248-4029**

[electroniccaregiver.com](http://electroniccaregiver.com)



## orientation benefits guide



Smart  
Responsible  
Convenient

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# what is electronic caregiver premier?

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Electronic Caregiver Premier includes a Handheld Mobile Device and Wearable Wristband. Electronic Caregiver Premier utilizes both Global Positioning System (GPS) and Cellular Based Location Services (CBS) in order to find the user's current location. It has a highly sensitive microphone and high-output speaker with adjustable volume. During an emergency, the system is activated and our 24/7 EMT operators open a two-way, hands-free communication link with the customer. Our highly sensitive microphones allow operators to hear clients anywhere the ECG Premier Handheld Mobile Device is, whether in your home or on the go. ECG Premier allows seniors the confidence to live longer, independently, and safely.

## > Medical Concern Button

Electronic Caregiver Premier features a Medical Concern Button that connects users via two-way voice communication with our Class-B EMT Operators. Clients can press this button at the earliest signs of concern long before it is deemed an emergency. We inform every patient that in the event of a questionable condition, press the Medical Concern Button.

## > 24/7 Customized Activity Detection

The system includes Customized Activity Detection where the client presets two different times during the day to acknowledge they are well and alert.

## > Long-Range Water Resistant Emergency Wrist Pendant

Electronic Caregiver Premier comes with a discreet, long range, emergency wrist pendant. The wrist pendant is stylish, attractive, sleek, comfortable to wear and can range up to 450 feet from the GPS unit. The pendant is also submersible in water.

## > 24/7 Medication Reminder Service

Electronic Caregiver Premier is programmed to match each client's medication schedule and electronically reminds the patient to take medications, follow through on treatment tests (blood pressure or blood sugar), or important recurring appointments. The client must acknowledge the reminder once it is announced. If the client fails to do so, an EMT operator will attempt to contact the client directly, or notify a responsible party for a wellness check.

## > 24/7 EMT-Staffed Emergency Response Monitoring Center

Our emergency response services are provided by a quadruple redundant, 75,000-square-foot monitoring facility, and a 20,000-square-foot back up facility. Rapid Response Monitoring Service has provided two decades of uninterrupted service, and it's staff includes operators licensed as Class-B Emergency Medical Technicians. EMT operators are trained in anatomy, cardiovascular systems, respiratory systems, airway management, gynecological emergencies, obstetrical emergencies, adult and pediatric patients, patient assessment, patient communication, diabetes management, allergies, pharmacology, oxygen equipment, and a variety of medical emergencies, trauma emergencies, and much more. Electronic Caregiver operators are the best in their class.

## > Geopositioning

Using geopositioning technology we're able to pinpoint your location so appropriate responders can be sent to aide you during a medical emergency, an injury emergency or in the event of security threat.

## > Optional pocketMD

pocketMD is a 24/7 service accessible from your Electronic Caregiver Premier mini-controller or mobile phone. After completing a brief health history interview, we will activate your unlimited use, physician-on-demand service. By pressing a single button, you're immediately connected to a pocketMD facilitator who will verify your identify, upload your basic symptoms, and then contact a doctor on your behalf. Your responding physician typically calls you back within 15 minutes and can often phone in, to your preferred pharmacy, a prescription for a multitude of conditions.

## > Family Caregiver Apps

Caregiver connectivity apps are available for family and professional caregivers for immediate use on iPhone or Android mobile devices. You can send a message directly to a client's Electronic Caregiver system. Caregivers can receive important notifications regarding the system. For safety monitoring and awareness, Electronic Caregiver Premier can even send an alert when it leaves a premises and arrives to another.

